

If you are a business or other non-residential property you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

We're sorry for any inconvenience caused by our work.

Yours faithfully



Financial Terms
Wessex Water



THE OCCUPIER
THROOP MILL COTTAGE
THROOP ROAD
BOURNEMOUTH
BH8 0DN

001652

20 June 2022

Our ref. CP0170

Dear Customer

Sewerage investigation work in Throop and Holdenhurst Village, Bournemouth

We're carrying out essential work to the sewerage network in your area between **Monday 11 July 2022 and Tuesday 19 July 2022**. This will involve us checking the condition of sewers as part of our ongoing maintenance programme.

How will the work affect you?

Throop Road will be closed to all traffic from Monday 11 July to Friday 15 July. A diversion route will be in place but we'll be maintaining access for residents. There will be two operatives on site acting as gatemen informing members of the public access points. There will be in place 'no parking' cones to indicate the areas we need to work. Please do not park or restrict access in this area.

Holdenhurst Village Road will have some carriageway incursion from Monday 18 July to Tuesday 19 July.

We may need access to the street to the front or side of your property. We shouldn't need to enter your property but if we do, our staff carry identification which you should ask to see before letting them in.

What should you do?

You don't need to do anything. You can continue to use your sewerage services as normal.

Anything else you need to know?

If you have any questions please call our customer services team on 0345 600 4 600 (Monday to Friday, 8am to 6pm, emergencies at other times). Alternatively, there's plenty of advice online including frequently asked questions and help from our web chat team. Visit www.wessexwater.co.uk